

Brechin Golf Club Simulator Usage Terms & Conditions

Revision	Approver	Title	Date
1.0	Steven Rennie	Club Manager	10.02.2025

Introduction

The Terms & Conditions listed below apply to all playing members and nonmembers ("users") of the Brechin Golf Club's Foresight Golf Simulator located at:

> Brechin Golf Club Trinity Brechin DD9 7PD

Users are kindly asked to familiarise themselves with the terms and conditions before use.

1. The Proprietor

1.1 The Proprietor shall mean Brechin Golf Club ("the club") and shall include the manager and any employee or agent of the Proprietor.

2. Physical condition of the User

2.1 The user warrants and represents that he/she is in good physical condition, furthermore, he/she warrants that he/she can engage in active or passive exercise and that such exercise would not be detrimental to his/her health, safety, comfort and or physical condition.

3. Usage and booking

- 3.1 Users will have access to book online via the club website up to 7 days in advance.
- 3.2 Sim Member Payment will be taken at the start date of the purchased membership package i.e. Monthly, 6-Monthly or Annually as per Simulator membership T&C's (available on club website).
- 3.3 Non-Sim Member Payment(s) will be taken at the time of booking.
- 3.4 Cost of sessions will be available via the club website and will be displayed at time of booking.
- 3.5 Brechin Golf Club members are entitled to 10% discount on sessions.
- 3.6 A maximum of 4 users will be permitted in the simulator bay per session.
- 3.7 Duration of a session is 60 minutes.
- 3.8 Sessions with a longer duration (i.e. for functions) may be booked in discussion with the Club Manager or employee acting in their stead.

4. Cancellation Policy, Rescheduling Sessions and Refund Policy

- 4.1 A User may cancel a session free of charge if cancelled at least 12 hours in advance of their session beginning.
- 4.2 If a User cancels a session which is not more than 12 hours in advance, the User is not entitled to a refund.
- 4.3 A User may reschedule a session free of charge if at least 12 hours in advance of their session beginning.
- 4.4 If a session is not rescheduled in advance, the User is not entitled to a refund.
- 4.5 If a User cancels a booking, the refund will not be carried out automatically. The refund will be processed manually by staff on a weekly basis; therefore, Users may have to wait 7-10 working days for a refund to be processed to the card used during the online payment process.

5. Online Payment and Information Provided

5.1 In relation to users paying online and to whom the Distance Selling Regulations apply, Users also confirm and warrant that the information that they have provided as part of the application is true and accurate in all respects.

6. User Conduct

- 6.1 A User must:
- 6.1.1 check in with a member of Staff (either at Pro Shop Desk, or if closed, Clubhouse Bar) prior to the beginning of their session.
- 6.1.2 comply with any applicable dress code for the building.
- 6.1.3 show consideration for other Users, Members and their Guests and staff in and around the premises:
- 6.1.4 not use abusive or bad language:
- 6.1.5 not bring, use or be under the influence of illegal drugs in any part of the premises:
- 6.1.6 not be drunk in or about the premises:
- 6.1.7 not behave in an anti-social or disruptive manner, including but not limited to inappropriate or threatening behaviour, misuse of equipment or sexual activities.
- 6.1.8 be respectful of the online booking system by either; always turning up for sessions booked or cancelling/rescheduling sessions in a timely manner to give fellow members and other users an opportunity to re-book the time slot. Persistent 'no-showing' will not be tolerated.
- 6.1.9 be respectful of the equipment within the facility.

7. Rules pertaining to young persons (under 16)

7.1 Persons under the age of 16 are permitted to use the facility free of charge, if accompanied by a paying adult (someone who is 16 years or older). An Adult user can add an Under-16 user via the online booking platform prior to arriving at the facility. The Under-16 user will share the bay with the adult during the session.
7.2 Persons under the age of 16 cannot be left at the Simulator unattended unless attending an organised activity such as those run by the Club (i.e. Junior Coaching).
7.3 Persons under the age of 16 must be always supervised by an adult.
7.4 Parents/Guardians are responsible for their children(s) behaviour at all times during a visit to the Simulator. A User's child should also be expected to adhere to the User Conduct Rules (see paragraph 6 above). Misconduct by the User's child will be regarded as the User's own misconduct.

8. Queries

- 8.1 For any queries related to the terms & conditions please ask the Club Manager for assistance or send an email to brechingolfclub@outlook.com.
- 8.2. For any queries related the use of the simulator please either contact the Club Manager in advance of your session via email (brechingolfclub@outlook.com) or, if during your visit, ask a member of staff for assistance.

9. Hours of Opening and Specific Closure Dates

- 9.1 The Simulator's standard operating hours can be obtained through visiting our Simulator page on the Brechin Golf Club website.
- 9.2 For any specific closures of the simulator the sessions within these time periods will be unable to book within the clubs booking system (accessed via club website).